



The Amatsu Training School

Student charter

As part of our commitment to you, we will intend always to achieve the following standards

Before you start your course

The Amatsu Training School will

- Provide clear information regarding our courses, entry requirements, fees and other charges and information on payment methods
- Provide opportunities to meet before joining the course
- Acknowledge your application to study and arrange an interview
- Provide you with a high quality interview, information regarding your course and other programmes of study

You will need to

- Read the information provided in the Pre Study Module and discuss any specific needs you have
- Request such opportunities
- Confirm your attendance at interview
- Attend an interview

At the start of your course

The Amatsu Training School will

- Provide Learner Support if required
- Give you modules as required
- Help you to become familiar with the site buildings and facilities
- Provide you with an assessment plan for the Amatsu course
- Provide you with a Course Leader and Teaching Assistants who will provide academic and welfare support

You will need to

- Discuss your individual learning needs with the tutor
- Check that you have been given these and request it if necessary
- Make yourself available to look around the site
- Discuss the plan with the tutor
- Check that you have been given this information and request it if necessary

During your course

The Amatsu Training School will

- Provide an adult learning environment in which you are respected as an individual
- Provide committed and suitably qualified staff to deliver and support your learning programme
- Ensure that all your work is assessed fully with feedback offered promptly
- Regularly monitor your progress
- Provide suitable learning facilities to enable you to complete your studies
- Ensure that Health and Safety regulations are met
- Provide personal advice, welfare and counselling support
- Ensure that you are correctly registered with the Institute for Complementary and Natural Medicine and are fully insured as a student
- Collect and analyse your feedback forms to develop services further

You will need to

- Respect others and comply with the School's rules and equal opportunities policies
- Attend all your class and workshops and undertake all work set
- Meet the agreed assessment deadlines or forfeit £20 to a charity of our choice
- Complete student feedback forms and log books
- Treat all School facilities with respect and pay any fees promptly
- Follow Health and Safety regulations
- Request such support from the Course Leader
- Complete the necessary forms at the specified time and pay any appropriate fees
- Complete questionnaires fully when required

At the end of your course

The Amatsu Training School will

- Provide you with support, advice and information on Continuing Professional Development
- Help you to arrange insurance at practitioner level

You will need to

- Complete the necessary Continuing Professional Development required by the Amatsu Therapy International
- Complete the necessary forms for practitioner insurance

This charter is not legally binding but is a guide to the standards we will aim to achieve.